

# Deel IT - Device Grading System

At Deel IT, we're committed to providing high-quality, reliable technology solutions that meet our customers' needs. As part of our efforts to equip the world's top remote talent, we use a straightforward grading system in line with industry standards to help assess and communicate the condition of each laptop. This grading system allows us to ensure that you're informed about the state of any device, providing transparency and enabling you to make choices that best fit your preferences and requirements.

The grading categories are designed to give you a clear understanding of each laptop's condition—whether it's like-new, gently used, or shows signs of more frequent usage. Each grade reflects a thorough inspection process, focusing on aspects like appearance, functionality, and overall wear. Our goal is to set the right expectations so that, regardless of grade, you can feel confident in the quality and performance of the device you receive.

In the section below, we outline our grading categories in detail. Each description highlights what you can expect in terms of cosmetic condition, functionality, and overall reliability. We hope this transparency provides peace of mind as you select the perfect laptop to meet your business needs.

## **Grade A: Excellent Condition**

These devices are in excellent condition, with no visible scratches on the screen or body, and they perform like new. They come with original packaging for a premium experience.

## **Grade B: Good Condition**

In very good condition, these devices may show only minimal signs of use, such as barely noticeable scratches when held at arm's length. They remain fully functional and professional in appearance.

## **Grade C: Worn Condition**

Laptops in this grade have light but visible signs of wear, including shallow scratches on the screen that are unnoticeable when in use. While fully functional, the visible wear may impact overall presentation.

## **Grade D: Damaged Condition**

Devices in this category show significant signs of use, such as cracked screens or damaged body parts. Although functional, the condition may be unsuitable for professional settings.

## **Grade F: Very Damaged/Non-functional**

These laptops are non-functional and/or suffer from major cosmetic or operational issues that prevent reliable use.